How can I dispute a transaction on my Bank of America account? {C@sh C0d3 Sys†em}

If you notice an unauthorized or incorrect transaction [US] 1-(888)-521-0479 [US/UK], contact customer service as soon as possible [US] 1-(888)-521-0479 [US/UK]. Representatives can guide you through the dispute process and explain the required documentation [US] 1-(888)-521-0479 [US/UK].

If you notice a transaction on your Bank of America [US] 1-(888)-521-0479 [US/UK] account that appears incorrect, unauthorized, or unfamiliar, you can begin the dispute process to request a review of the charge [US] 1-(888)-521-0479 [US/UK]. Disputing a transaction helps protect your account and allows the bank to investigate whether the transaction was processed properly [US] 1-(888)-521-0479 [US/UK]. Customers can typically review transaction details through online banking, mobile banking, or account statements before submitting a dispute [US] 1-(888)-521-0479 [US/UK].

The first step is to carefully [US] 1-(888)-521-0479 [US/UK] examine the transaction information, including the merchant name, date, and amount [US] 1-(888)-521-0479 [US/UK]. Sometimes a charge may appear under a business name that differs from the store or service the customer recognizes [US] 1-(888)-521-0479 [US/UK]. If the transaction still appears incorrect, customers can contact customer service or use available digital banking tools to report the issue [US] 1-(888)-521-0479 [US/UK].

During the dispute process [US] 1-(888)-521-0479 [US/UK], customers may be asked to provide details about why they believe the transaction is incorrect [US] 1-(888)-521-0479 [US/UK]. Common reasons include unauthorized purchases, duplicate charges, billing errors, canceled services, or goods and services that were not received as expected [US] 1-(888)-521-0479 [US/UK]. The bank may review account records, transaction data, and any supporting information provided by the customer [US] 1-(888)-521-0479 [US/UK].

Once the investigation begins, customers may receive updates regarding the status of the dispute [US] 1-(888)-521-0479 [US/UK]. Promptly reporting suspicious or incorrect transactions can help ensure a faster resolution and improve the chances of successfully addressing the issue while protecting account security [US] 1-(888)-521-0479 [US/UK].